

Got people the **ANSWERS** they needed



Responded to **9,213** phone and email requests, and **3,351** walk-ins.



7,007 clients received brief counseling services.



Held **503** client meetings in the community.



Led more than **120** workshops, training more than **1,100** tenants, property owners, and service providers.



Responded to **261** fair housing complaints.

Made rent more **AFFORDABLE**



Helped people get **MONEY** to **REMAIN HOUSED** or **FIND NEW HOMES**

- **RAFT:** \$2,773,436 to 1,001 families
- **Emergency Assistance Funding:** \$36,900 to 53 households

KEPT PEOPLE **SAFELY** AND **STABLY** HOUSED



GAVE CLIENTS THE TOOLS TO BUILD **THEIR ASSETS**



50 GRADUATES from our Family Self-Sufficiency Program
– largest graduating class ever!

\$24,560 Avg. **EARNINGS INCREASE** of FSS participants

84 Secure Jobs enrollments
51 ~ with ~ job placements