



Metro HousingTM B O S T O N

People First. Housing Always.



3. ECONOMIC SECURITY



2. HOUSING STABILITY



1. HOMELESSNESS PREVENTION

WHAT WE DO

Metro Housing addresses and prevents homelessness in Boston by providing supports and services for families and individuals and helps them move along the pathway from homelessness to housing stability to economic security.



HOW WE DO IT

Metro Housing brings together resources to help families and individuals achieve housing stability, economic security, and an improved quality of life.

We do it by providing knowledge, skills and financial tools to help families:

- Prevent evictions and homelessness,
- Find suitable homes that lead to housing stability, and
- Ensure long-term economic security

We accomplish this through our growing colocation sites, as well as our many programs and services.

HOW WE ARE DIFFERENT

No matter where families and individuals are on the housing continuum — homeless, struggling to keep their home, or stably housed and working towards a better life — Metro Housing can help. No one is turned away.

We meet people where they are, and provide them with answers and solutions to fit their needs.

HOW WE MAKE AN IMPACT

Metro Housing positively impacts families' lives by:

- Resolving housing challenges
- Moving families from homelessness to housing
- Making homes safer
- Making rent affordable
- Helping people grow their assets

OUR FAMILIES' CHALLENGES

While Metro Housing manages more than **11,000** vouchers, there are an additional **35,000** families on our waiting list. The family at the top of the waitlist applied in October 2009.

To afford a two bedroom home in Massachusetts, a family has to work 107 hours per week - nearly three full time jobs - at minimum wage or make more than \$37 per hour and work full time, approximately \$79,000.

(Out of Reach 2022, National Low Income Housing Coalition)

METRO HOUSING|BOSTON

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2022 METRO HOUSING IMPACT

RESOLVED PEOPLE'S HOUSING CHALLENGES



- Housing Hub served **19,995** unique households and conducted **49,294** counseling sessions.
- Assisted **18,000** households facing eviction to retain their housing, for a total of **\$163 million** to support housing stability through state and federal funded rental assistance programs.
- Assisted **886** families and individuals facing unstable housing through the Accountable Care Organizations (ACO) Flex Services.
- The Fair Housing Project served **251** participants and responded to **151** requests for reasonable accommodation.
- Served **975** families at **11** colocation sites.

MOVED FAMILIES FROM HOMELESSNESS TO HOUSING



- Provided up to **12** months of stabilization services for **279** families to ease their transition into permanent housing.

MADE HOMES SAFER



- Closed **20** loans, valued at **\$631,500**, to help elders and people with disabilities stay in their homes.



HELPED PEOPLE GROW THEIR ASSETS



- Worked with **47** participants from the Family Self-Sufficiency (FSS) financial monitoring program.
- Distributed **\$475,493** in escrow savings to FSS participants.
- Disbursed **\$70,690** to **51** families participating in the Family Economic Stability (FES) program.
- Since its inception in 2018, Green Space has helped **304** families improve their financial standing through the Green Space Financial Coaching program.



MADE RENT MORE AFFORDABLE



- Administered rental assistance vouchers to more than **7,497** households including: **8,253** federal vouchers via federally funded rental assistance, such as Housing Choice Voucher Program.
- **3,131** state vouchers via the Massachusetts Rental Voucher Program.

