



## **IMPORTANT INFORMATION REGARDING YOUR INSPECTION**

### **Overview of COVID-19 Protocols**

Metro Housing|Boston has remained committed to providing affordable and safe housing to the many participants in our Rental Assistance Programs since the onset of the COVID-19 pandemic. Our main priority during this time continues to be protecting the health of our program participants and our staff.

It is important we resume regular in-person inspections to ensure the housing our participants are accessing is safe for them and their families. As such, we are beginning to conduct regular in-person inspections to ensure they are meeting all applicable state and federal guidelines. For the safety of those residing in your unit, and our inspectors, we are instituting the following protocols:

- 1) All present at the time of the inspection under the age of 6 years old shall be wearing a mask or face covering for the duration of the inspection.
- 2) All present at the inspection shall maintain proper social distancing of at least 6 feet for the duration of the inspection.
- 3) There shall not be anyone present at the time of the inspection but the occupants of the unit, or whoever is serving as the proxy to let the inspector access the unit.
- 4) The inspector will ask you a series of basic screening questions either prior to arriving at the unit, or prior to entering the unit.
- 5) It is not necessary for a member of the household to accompany the inspector room to room during the inspection, or to even remain in the unit. It is perfectly acceptable to stay in a different room, in a hallway/lobby, or outside while the inspection is occurring if you are more comfortable doing so.

If you are uncomfortable with allowing an inspector to access your unit at this time due to concerns about the pandemic, please feel free to contact us to reschedule for a later date or discuss different options that might be available to you. Please contact us also if you experience any common symptoms of COVID-19 (persistent cough, fever, fatigue, severe headache) within 2 weeks prior to the scheduled inspection date, or if you have had a period of extended contact with an individual known to have tested positive for COVID-19 within 2 weeks of the scheduled inspection date.

Thank you.