



A Message from our Executive Director

Dear Metro Housing Participant,

This year has been exciting and productive. Metro Housing continued it 36-year-long commitment to ensuring that everyone in Greater Boston has a safe, accessible, and affordable home.

We advocated for city, state, and federal housing policies that benefit households with extremely low incomes. We situated our colocations in communities where we could make the most impact. We raised a record amount of funds through our signature event, Champions of Housing, and we fielded five athletes who ran the Boston Marathon to raise money for and awareness of Metro Housing's programs.

However, our job will not be complete until every family in Greater Boston has a safe and affordable home. In 2020 we will continue to advocate for changes in policy that will help families like yours address housing needs and reach economic security.

We remain committed to working with you and all of the other members of the Metro Housing family to find and maintain a stable home.

From our family to yours, may 2020 bring you joy and good health, and may we get closer to the day that everyone in Greater Boston has a place to call home.

Happy New Year, Chris Norris *Executive Director*

INTRODUCING HOUSING HUB AND GATEWAY

Metro Housing provides participants with multiple ways to obtain assistance and information. Starting in fall 2019, Metro Housing re-branded the two primary communication methods for participants and property owners. These two new tools which we have dubbed **HOUSING HUB** and **LEASED HOUSING GATEWAY** - are part of our ongoing effort to continually improve how we provide our services and respond to feedback we receive.

Additionally, the procedure for applications for RAFT – our single most popular housing assistance resource available to people in housing crisis – was updated.

INTERESTED IN HOUSING RESOURCES? NEED ADVICE?

ResourceLine@MetroHousingBoston.org or 617.425.6700

To get information about supportive services or general housing advice contact the **Housing Hub.** Metro Housing's primary resource, Housing Hub is free and open to the public.

BEHIND ON RENT? IN A HOUSING CRISIS?

Find out if you are eligible for RAFT by going to **bit.ly/RAFTpreapp** (case sensitive). This program is a tool of the Housing Hub that may provide up to \$4,000 to help people with low incomes stay housed or move into their next home during periods of housing instability.

HAVE A VOUCHER? NEED HELP?

Gateway@MetroHousingBoston.org or 617.425.6611

Tenants and property owners with questions about vouchers and leases contact the **Leased Housing Gateway.** The Gateway Team provides a streamlined response for participants and owners who need to speak with a Metro Housing staff member.



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METRO HOUSING BOSTON

helps families and individuals address their housing needs across the continuum toward economic security.

OUR MISSION

Metro Housing Boston mobilizes wideranging resources to provide innovative and personalized services that lead families and individuals to housing stability, economic security, and an improved quality of life.

Follow Metro Housing on Facebook

And keep track of the latest housing lotteries and updates on our programs and office hours.





season shine brightly for you and your family

Artwork by Tavius Winslow, Age 9, Metro Housing Participant