Metro Housing provides participants with multiple ways to obtain assistance and information. Starting in fall 2019, Metro Housing re-branded the two primary communication methods for participants and property owners. These two new tools - which we have dubbed **HOUSING HUB** and **LEASED HOUSING GATEWAY** - are part of our ongoing effort to continually improve how we provide our services and respond to feedback we receive.

Additionally, the procedure for applications for RAFT - our single most popular housing assistance resource available to people in housing crisis - was updated.

**INTERESTED IN HOUSING RESOURCES? NEED ADVICE?**

ResourceLine@MetroHousingBoston.org or 617.425.6700

To get information about supportive services or general housing advice contact the Housing Hub. Metro Housing’s primary resource, Housing Hub is free and open to the public.

**BEHIND ON RENT? IN A HOUSING CRISIS?**

Find out if you are eligible for RAFT by going to bit.ly/RAFTpreapp (case sensitive). This program is a tool of the Housing Hub that may provide up to $4,000 to help people with low incomes stay housed or move into their next home during periods of housing instability.

**HAVE A VOUCHER? NEED HELP?**

Gateway@MetroHousingBoston.org or 617.425.6611

Tenants and property owners with questions about vouchers and leases contact the Leased Housing Gateway. The Gateway Team provides a streamlined response for participants and owners who need to speak with a Metro Housing staff member.
Follow Metro Housing on Facebook

And keep track of the latest housing lotteries and updates on our programs and office hours.

THE GROVE AT OLMLSTEAD GREEN
Harvard and West Main Streets, Mattapan
40 Affordable Units (Up to 60% AMI) & 40 Income Restricted Units (up to 110% AMI) | See More

May the spirit of this holiday season shine brightly for you and your family

Artwork by Tavius Winslow, Age 9, Metro Housing Participant