2019 METRO HOUSING IMPACT

RESOLVED PEOPLE’S HOUSING CHALLENGES

• Responded to 14,546 housing inquiries including 9,771 sessions for counseling and 4,250 for information and referral.
• Assisted 1,710 households facing eviction to retain their housing, for a total of $4.4 million to support housing stability through the state-funded Residential Assistance for Families in Transition.
• An additional 468 Boston families received assistance through various flexible homelessness prevention programs - Moving to Work, Emergency Solutions Grant, Flex Funds - using a variety of city, state, and federal funding.
• Led 65 workshops, training more than 2,000 tenants, property owners, and service providers.
• The Fair Housing Project responded to 142 inquiries, including 99 referrals from participants, service providers & professionals.
• Served 1,977 families at 14 colocation sites, representing a 68% increase in families over FY18.

MOVED FAMILIES FROM HOMELESSNESS TO HOUSING

• Helped 45 families who were homeless move out of shelter and into new homes.
• Provided up to 12 months of stabilization services for 345 families to ease their transition into permanent housing.

HELPED PEOPLE GROW THEIR ASSETS

• Graduated 29 participants from the Family Self-Sufficiency (FSS) financial mentoring program.
• Distributed $333,691 in escrow savings to FSS participants, who increased their earnings by an average of $30,362.
• Held $146,030 in escrow for 50 families participating in the Family Economic Stability (FES) program.
• Helped 79 families improve their financial standing through the Green Space Financial Coaching program. 60% were more confident in managing their finances. 68% improved their housing stability.

MADE HOMES SAFER

• Conducted 19,000 healthy and safety inspections.
• Closed 34 loans, valued at $1,000,000, to help elders and people with disabilities stay in their homes.

MADE RENT MORE AFFORDABLE

• Administered rental assistance vouchers to more than 10,000 households.
• 58% of households had a member with a disability.
• 42% were families with children.
• 24% were elders.