



Metro Housing BOSTON

People First. Housing Always.

2018 METRO HOUSING IMPACT



RESOLVED PEOPLE'S HOUSING CHALLENGES



• Responded to **9,852** housing inquiries including **6,769** sessions for counseling and **3,083** for information and referral.



• Held **641** client meetings in the community.

• Assisted **1,424** households facing eviction to retain their housing, for a total of **\$3.7 million** to support housing stability.



• Led **99 workshops**, training almost **2,400** tenants, property owners, and service providers.

• The Fair Housing Project responded to **301** inquiries, including **77** tenants with disabilities.

MOVED FAMILIES FROM HOMELESSNESS TO HOUSING



- Helped **265** families who were homeless move out of shelter and into new homes.
- Provided up to **12** months of stabilization services for **379** families to ease their transition into permanent housing.

MADE HOMES SAFER



- Conducted **18,562** healthy and safety inspections.
- Closed **28** loans, valued at **\$778,421**, to help elders and people with disabilities stay in their homes.



HELPED PEOPLE GROW THEIR ASSETS



- Graduated **39** participants from the Family Self-Sufficiency (FSS) financial mentoring program.
- FSS participants increased their earnings by an average of **\$20,372**.
- Enrolled **38** people in Secure Jobs career advancement program.
- Connected **85** participants of MassLEAP with career & education coaches to attain personal & professional goals.



MADE RENT MORE AFFORDABLE



- Administered rental assistance vouchers to more than **10,000** households.
- **58%** of households had a member with a disability.
- **43%** were families with children.
- **22%** were elders.



METRO HOUSING|BOSTON

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