

Got people the **ANSWERS** they needed



Responded to **9,213** phone and email requests, and **3,351** walk-ins.



7,007 clients received brief counseling services.



Held **503** client meetings in the community.



Led more than **120** workshops, training more than **1,100** tenants, property owners, and service providers.



Responded to **261** fair housing complaints.

Made rent more **AFFORDABLE**



Administered rental assistance for more than **9,305** households



This included **6,518** Section 8 vouchers



and more than **1,605** MRVPs

Helped people get **MONEY** to

REMAIN HOUSED or **FIND NEW HOMES**

- **RAFT:** \$2,773,436 to 1,001 families
- Emergency Assistance Funding: **\$36,900** to 53 households

KEPT PEOPLE **SAFELY** AND **STABLY** HOUSED

People with hoarding aided in avoiding eviction by living in cleaner homes.

102

High-needs clients aided in being housed, and given access to health, legal, and other services.

170

Number of home modification loans closed to a total of \$582,499.

25

20,185

Homes inspected.

GAVE CLIENTS THE TOOLS TO BUILD **THEIR ASSETS**



50 GRADUATES from our Family Self-Sufficiency Program
– largest graduating class ever!

\$24,560
Avg. EARNINGS INCREASE of FSS participants



84 Secure Jobs enrollments
~ with ~
51 job placements